

# Privacy policy

## General terms

This privacy statement sets out our privacy policy for the ALLBTC web platform, which is registered in Dubai, located at Dubai Silicon Oasis, DDP, Building A2, Dubai, United Arab Emirates (hereinafter referred to as "ALLBTC", "we", "us", "our") and available at <https://all-btc.com> and all subdomains (hereinafter referred to as the "Website"). As the data controller of users who utilize the services of the Website, we comply with the privacy policy defined in this statement. For ease of use, this Privacy policy uses the terms and definitions specified in the Terms of Service.

ALLBTC provides services to both individuals and legal entities (hereinafter referred to as the "Customer", "you", "your"). This Privacy policy sets out how we process personal data that we collect from you or that you provide to us. Under Federal Law No. 45 of 2021 on the protection of personal data (PDPL), we have the right to collect, use and disclose this information. By using the Website, you agree to be bound by our Privacy policy. We strongly encourage you to carefully read our Privacy policy in order to understand our practices in dealing with your personal information. If you find any term in our Privacy policy unfavorable, please do not use the Website.

## What information do we collect?

When you use our products or services, or in any interaction you have with us, we collect information that may be personally identifiable to you. This information includes any data you provide to us as part of such interaction. We strictly follow the privacy policy and ensure that no personal data will be transferred to third parties without your consent, except as required by law.

We collect your information received directly from you, such as:

- Country;
- Email;
- Phone number;
- Telegram ID;
- Other information and your personal data that you consider necessary to provide to us during communication through the Website.

This includes collecting information when you:

- Visit the website;
- Contact us.

The information we collect from you may include:

- Information about your identity, including your name, country, email address and other information, as well as your personal data, as you choose to provide to us when communicating through the Website;
- Information about your actual address and place of residence;
- Information about cryptocurrency transactions;
- When you visit a website – information about your location, IP address and any third party websites you access;
- Other personal information, such as information about your interactions with us.

## How do we collect your information?

### Direct collection

Most of the information described above is collected directly from you when you provide it to our Website. This may include contact information, registration details, and service requests. If you

do not wish to share your information with us, you may opt out of participating in our services or activities.

### **Indirect collection – cookies and other technologies**

We use cookies and local storage on devices to provide our users with a personalized experience. These technologies allow us to:

- Provide you with personalized content based on your preferences and use of the Website;
- Facilitate the use of the Website by storing and using contact, registration and purchase information;
- Evaluate and analyze the use of the Website and its traffic in order to improve the quality of services;
- Monitor traffic on the Website and help us analyze the effectiveness of advertising;
- Report on advertising and find out which advertising campaigns bring users to our Website.

The types of technologies we use include:

- **Cookies**

A cookie is a small amount of data that is sent to your browser from a web server and stored on your computer's hard drive. Cookies allow us to identify your browser as a unique user. Cookies may include the transmission of information from us to you and from you to us. Cookies may also be used by another party on our behalf to communicate information to us in accordance with their privacy policy. Some cookies are «persistent cookies». They are used by us every time you visit the Website. Other cookies are called «session cookies». «Session cookies», also called «session variables», are used only during a specific browsing session and expire after a predetermined amount of time. For example, we may use a session cookie to remember that you have already navigated through a particular menu. We may also use «analytical cookies», which allow web analytics services to recognize your browser or device and, for example, determine whether you have visited the Website before, what you have previously viewed or clicked on, and how you found us. This information is provided anonymously for statistical analysis only. Analytics cookies are usually persistent cookies. You can disable browser cookies in your browser or set your browser to alert you when a cookie is being sent. You may lose some features or functionality when you disable cookies. Also remember that disabling cookies depends on a browser.

- **Log files**

Like most standard website servers, we use log files. The log files track internet protocol (IP) addresses, browser type, internet service provider (ISP), referring/exit pages, platform type, date/time stamp, and click count. We use this information for trend analysis, site administration, fraud prevention, aggregate tracking of website navigation, and collection of broad demographic information for aggregate use.

### **To whom do we disclose your information?**

We may share information we collect from customers, visitors and users with affiliates, independent contractors and business partners who may use the information for marketing, advertising and other purposes.

We may also disclose aggregated, individual or anonymous data based on information received from customers, visitors and users to investors and potential partners. In emergency situations, we may be required to disclose information to law enforcement. Finally, we may share information related to the sale of our products and services. We will not disclose your personal information except when we have your permission or when required by law.

We may share your personal information with law enforcement, data protection authorities, government officials and other authorities if:

- It is required by a court order or other legal process;
- Disclosure is required to report suspected illegal activity.

### **How long do we keep your data?**

We keep your personal data for as long as necessary:

1. To provide our services to clients;
2. Comply with applicable laws.

### **Where do we store your data?**

We store all personal data on our own secure servers.

Client's rights in relation to personal data

You have certain rights in relation to your personal data under the UAE Personal Data Protection Law (PDPL) as set out below and you can use them by contacting us at [support@all-btc.com](mailto:support@all-btc.com):

1. Correction of personal data. If you consider your personal data to be incomplete or inaccurate, you can request that it be corrected;
2. Deletion of personal data. You have the right to ask us to delete your personal data, except where this is limited by the relevant regulations;
3. Restriction of the processing of personal data. You have the right to suspend the processing of any part of your personal data;
4. Objection to the processing of personal data. You have the right to object to the processing of your personal data, which may be used, for example, for direct marketing purposes;
5. Transfer of personal data. You have the right to request that your personal data be transferred to a new service provider or other entity;
6. Other rights granted to you under the UAE Personal Data Protection Act (PDPL).

The rights mentioned above may be limited in some cases, e.g. when the processing and storage of personal data is regulated by applicable law.

### **Amendments to the privacy policy**

We reserve the right to amend, modify, update and change any of the terms and conditions of this Privacy policy for a number of reasons, including commercial, legal (to comply with new laws or regulations) without prior notice. We will notify you of any such amendments, modifications or changes by posting the new version of the Privacy policy on the Website. The client is responsible for reviewing the current Privacy policy, and we advise you to check for updates regularly.

For more information about the privacy policy, please contact us at: [support@all-btc.com](mailto:support@all-btc.com)